



## Consulting & Training Services:



rogenSi is the global consultancy for exceptional performance, helping leaders and their teams deliver results in three of the hardest areas:

- **Leading** • **Inspiring Change** • **Driving Sales Growth**

rogenSi helps businesses across a wide range of industries succeed by focusing on the performance required to turn their strategy into winning results.

## Relocation Drives Change

Due to the relocation of their Sydney premises rogenSi upgraded to a Unified Communications system from ShoreTel. Due to the success of the original installation, rogenSi now operates ShoreTel in Melbourne, New Zealand, London, NewYork & Toronto.

“ We went to market and reviewed what we considered to be the leaders in the industry, at the final stage our ITSP recommended PTS Communications. The demonstration was performed on site, it quickly became evident how simple the ShoreTel system would be to deploy and manage. The installation as expected was a great success and the user interface has required little support from the IT team” Mr Nigel Boot, IT Manager

“When we added our New Zealand site, we simply had PTS drop ship the hardware and we performed the deployment ourselves”. Mr Nigel Boot, IT Manager



**Global presence, local support – the best of both worlds** rogenSi are continually developing global best practice for multi-country, regional and local solutions.

“ With regular Software enhancements the ShoreTel system provides us with the latest technology at all times. These are implemented and provided at no charge with our support agreement. These upgrades are a simple process which we often perform ourselves” added Mr Boot

### **About PTS Communications**

PTS Communications is an award winning supplier of Unified Communication systems and Video Conferencing systems. Established in 1994, PTS has outstanding customer loyalty as a result of the service provided to clients during all phases of their business cycle. PTS enjoys continued success in the communications field providing end to end solutions for companies in the SME market as well as Corporate Enterprises.

### **About ShoreTel**

ShoreTel is a leading provider of Pure IP Unified Communications solutions that enable companies of any size to enable companies of any size to seamlessly integrate voice, video, messaging and data with their business processes. Founded in 1996, ShoreTel has achieved broad industry recognition for this proven technology and continues to deliver the highest levels of customer satisfaction.